



information for victims of crime



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tell the police

Crime should always be reported without delay but it is much easier for the Police Service of Northern Ireland (PSNI) to help you if you personally report the crime. In an emergency use the 999 telephone system, otherwise go to, or telephone, your local police station. A Crimestoppers Freephone is also available (24 hour service) to anyone wishing to remain anonymous. The PSNI can offer specialist help to victims of domestic violence, sexual crime, hate related incidents or to families of murder victims. The PSNI recommend the services of Victim Support Northern Ireland, an independent charity who will provide you with support and practical help. The police will pass your details to Victim Support, unless you ask them not to. Free crime prevention advice is also available from the police, to anyone who requests it.

PSNI

Website: www.psni.police.uk
Emergency Tel: 999
Non emergency Tel: 0845 600 8000
Crimestoppers Tel: 0800 555 111
Email: info@psni.pnn.police.uk

victim support northern ireland

Victim Support NI is an independent charity for people affected by crime including people going to court as a witness. The service is free and confidential and provides information, a listening service and practical support to help you cope with crime. You can get in contact with Victim Support if you need help or advice.

Victim Support Northern Ireland

Website: www.victimsupport.org.uk
Tel: 028 9024 4039 or 0845 3030900
Email: info@victimsupportni.org.uk

getting compensation

If you have been injured or your property damaged as a result of crime you may be entitled to claim Government compensation from the Compensation Agency.

The Compensation Agency administers compensation schemes on behalf of the Secretary of State. Helpful guidance on both criminal injuries and criminal damage compensation is available from police stations, Victim Support Northern Ireland offices and Citizens Advice Bureaux, as well as from the Agency.

It is important that you report the injuries or damage to the police immediately. There are time limits for submitting a compensation claim.

Victim Support Northern Ireland can provide you with FREE advice and assistance in making a claim for criminal injuries compensation and will help you through the whole process.

Compensation Agency

Website: www.compensationni.gov.uk
Tel: 028 9024 9944
Email: comp-agency@nics.gov.uk

insurance

If your property is insured, notify your insurance company and the police right away.

further information

For a step by step guide on how the criminal justice system operates, including helpful information on each of the organisations involved in the process, you can visit the victims/witness interactive walkthrough at www.cjsni.gov.uk.

If you have been a victim of crime in the Republic of Ireland, you may want to seek help from:

the crime victims helpline

Website: www.crimevictimshelpline.ie
Tel: 003531 4790592
Email: info@crimevictimshelpline.ie

other help

There are many other voluntary organisations which exist solely to help victims. They are independent and provide their services free and in the strictest confidence. These include:

child services

Childline

Website: www.childline.org.uk
Freephone: 0800 1111
(24 hour service)

Children's Law Centre

Website: www.childrenslawcentre.org
Tel: 028 9024 5704 or
Freephone: 0808 808 5678
Email: info@childrenslawcentre.org

NSPCC

Website: www.nspcc.org.uk
Freephone: 0808 800 5000
(24 hour service)
Email: help@nspcc.org.uk

domestic violence

Domestic Violence Helpline

Website: www.womensaidni.org
Tel: 0800 9171414

Men's Advisory Project (MAP)

Website: www.mapni.co.uk
Tel: 028 9024 1929
Email: info@mapni.co.uk

Rainbow Project

Website: www.rainbow-project.org
Tel: 028 9031 9030
Email: manager@rainbow-project.org

Relate

Website: www.relateni.org
Tel: 028 9032 3454
Email: office@relateni.org

The Samaritans

Website: www.samaritans.org.uk
Tel: 0845 7909090
Email: jo@samaritans.org

hate related crime/incidents

Cara Friend

Email: admin@lesbianlinebelfast.org
Tel: 028 90322023 or 90238668

Chinese Welfare Association

Website: www.cwa-ni.org
Tel: 028 9028 8277
Email: contact@cwa-ni.org

Multi-cultural Resource Centre

Website: www.mcrc-ni.org
Tel: 028 9024 4639
Email: margaret@mcrc-ni.org

NI Gay Rights

Tel: 028 9066 5257

Northern Ireland Council for Ethnic Minorities

Website: www.nicem.org.uk

Tel: 028 9023 8645

Queer Space

Website: www.queerspace.org.uk

Email: info@queerspace.org.uk

Rainbow Project

Website: www.rainbow-project.org

Tel: 028 90319030

Email: info@rainbow-project.org

sexual abuse

Nexus Institute NI

Website: www.thenexusinstitute.org

Tel: 028 9032 6803

Email: info@nexusinstitute.org

Rape Crisis & Sexual Abuse Centre

Website: www.rapecrisisni.com

Tel: 028 9032 9001/2

Email: info@rapecrisisni.com

other helpful services

Citizens Advice Bureau

Website: www.citizensadvice.co.uk

Tel: 028 9050 3000

Email: centralbelfastcab@citizensadvice.co.uk

Cruse Bereavement Care

Website: www.cruse.org.uk

Tel: 028 9079 2419

Email: northern.ireland@cruse.org.uk

Disability Action

Website: www.disabilityaction.org

Tel: 028 9029 7880

Parents Advice Centre

Website: www.pachelp.org

Tel: 028 9023 8800 or

Freephone: 0808 8010 722

Email: parents@pachelp.org

Road Trauma Support

Tel: 07796870618 or 07967937203

Support After Murder or Manslaughter

Website: www.samm.org.uk

Tel: 028 9442 9009

Email:

pam.surphlis_samm.ni@hotmail.co.uk

The Law Society Of Northern Ireland

Website: www@lawsoc-ni.org

Tel: 028 9023 1614

Email: info@lawsoc-ni.org

Local offices of these organisations are listed in the telephone directory. There are many other voluntary organisations and government agencies which may be able to provide the help you need. The organisations listed above will help to put you in touch with them.